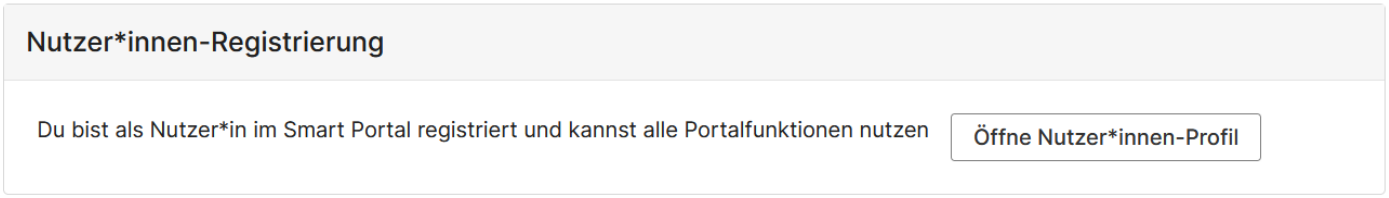
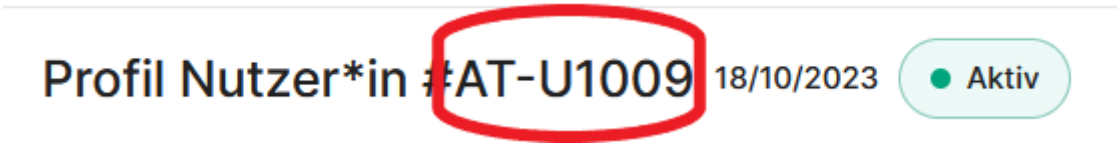
The user profile in the Smart Portal

You can view and change the data in your profile at any time. Your personal data is only visible to you and the Smart Team.



When you open the user profile, you will find your user number, the registration date and the status of your registration at the top. The user number is marked in red, the format is always AT-Uxxxx.



It is only possible to create orders and manage your own work with an active profile.

Changes to the user data

To change the data, you will find the "Edit" button at the bottom of the page. In German this is "Bearbeiten".

All data can be managed and changed independently; only name changes and changes to citizenship require approval from the Smart Team and a corresponding document must be uploaded (copy of passport, ID card, proof of citizenship). For all other data changes, the Smart Team only receives a notification of the change.

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