Privacy policy Smart Portal

Who we are

The protection of your personal data is of particular concern to us. We therefore process your data exclusively on the basis of the statutory provisions. In this data protection information, we inform you about the most important aspects of data processing in the context of our Smart Portal. This privacy policy applies to SMartAt e. Gen., Gumpendorferstraße 63b, 1060 Vienna, Austria and its subsidiaries. The website address is: https://portal.smartat.coop. We are the controller within the meaning of the data protection laws and can be contacted at office@smartat.coop.

Data security

The Smart Portal is stored in the Azure infrastructure and is only accessible to the Henck GmbH software development team to a limited extent via a two-step authorization. The database with the personal data of users, members and customers can only be accessed via a single IP address via VPN.

Data transmitted via the Smart Portal is protected by SSL.

What personal data we collect and why

This portal does not use cookies. Necessary data for login and language settings are stored via local storage in the user's browser. No analytics tools are used.

We only collect data that is necessary for the fulfillment of the contract and for legal reporting obligations. An exception to this are users who expressly agree to be included in the newsletter distribution list.

Who we share the data with

The necessary disclosures for employee users are detailed in the appendix to the service contracts.

We pass on data required for accounting purposes to Halbwachs Schmitt & Partner Steuerberatung GmbH via a secure RZL portal.

We pass on necessary data for payroll accounting and related reports to the tax office, ÖGK and municipalities (municipal tax, subway tax) and for the annual § 109a reports to Rosenstingl & Schamp Steuerberatung GmbH via a secure RZL portal.

For payments, we forward data to BAWAG via our online and business banking.

For otherwise uncollectible receivables in connection with unpaid outgoing invoices, we forward the customer data to the Alpenländische Kreditorenverband.

In the case of large contracts, we reserve the right to obtain credit reports on our customers from AKV.

As we have to undergo an annual audit as a cooperative, data is viewed by the appointed auditor of the ÖGV Schulze-Delitzsch.

Newsletter

You have the option of subscribing to our newsletter via the Smart Portal. To do this, we need your name, your e-mail address and your declaration that you agree to receive the newsletter. Each newsletter contains the option to unsubscribe from the newsletter. Simply click on the "unsubscribe" button in the newsletter.

Your rights

In principle, you have the rights to information, correction, deletion, restriction, data portability, revocation and objection. If you believe that the processing of your data violates data protection law or your data protection rights have been violated in any other way, you are welcome to contact us. You can also lodge a complaint with the supervisory authority. In Austria, this is the data protection authority.

Further data protection declarations

Privacy policy of the user guide

Privacy policy of the Smart Website

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