Check invoice status

Invoiced - these invoices have already been sent to the contact person in the order and, if applicable, to the billing address and are awaiting payment.

Draft - These are the draft invoices that are automatically created in the portal 7 days before the invoice date based on the order. These are not yet the final invoices, so they cannot be downloaded.

Awaiting adjustment - these are the draft invoices that need to be adjusted again by Smart for various reasons. As soon as they have been processed, they change to the status "Invoiced".

Disputed - These are invoices that have been disputed by customers. We check the facts in consultation with the user and cancel the invoice if necessary.

Canceled - These are invoices that have been canceled. The customer receives an email with the cancellation invoice for an invoice that has already been issued and any payments already made are refunded to the customer by Smart.

Paid - These invoices have been paid in full by the customer.

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