The offer confirmation

Customers without portal access receive an e-mail with a link to confirm the offer, which they must follow to confirm the order. The **confirmation constitutes a contract with Smart** and is the basis for being able to execute the order.

> If something goes wrong with the sending of the link, it can be resent by the Smart team on request.

Offers up to € 2000,- can simply be confirmed by clicking on the button.

Offers over € 2000,- to € 5000,- should be downloaded as a PDF and signed.

Order confirmation page customer view

Order confirmation page customer view

In the confirmation link, customers can

- select their preferred language,
- check the data entered by the user and
- either confirm or reject this data or
- request changes in this regard.

Offers up to € 2000,- can simply be confirmed via the button. Exceptions are contracts where rights of use must be regulated. In this case, the contract for work and services must be downloaded and signed and uploaded.

Quotations over € 5000 are sent automatically with a contract for work and services. This must be downloaded as a PDF and uploaded signed so that confirmation is possible.

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